

Information on Doctoral thesis of Fellows Bui Thi Thu Huong

1. Full name: Bui Thi Thu Huong

2. Sex: Female

3. Date of birth: December 7th, 1973

4. Place of birth: Lao Cai

5. Admission decision number: 4156/QD-SĐH, Dated 15 July 2008 by President of Vietnam National University, Hanoi.

6. Changes in academic process:

Allowed to make change of the thesis title, decision 895/QD-DT, Dated 29 December 2011 by President of Education University, Vietnam National University.

7. Official thesis title: The quality management of the high-quality bachelor degree training program in Hanoi National University, based on the general quality management approach.

8. Major: Education Administration

9. Code: 62 14 05 01

10. Supervisors: Assoc. Prof., Dr. Dang Xuan Hai and Assoc. Prof., Dr. Le Duc Ngoc

11. Summary of the new findings of the thesis:

- Systematize the theoretical issues about the management of the program in general and the management of the quality of high quality bachelor training program in particular. Inner construction of the quality of higher education is the assembly of the quality of some factors relating to the input, training process and the output. Analyze the general quality management (TQM) approaches in education, hence affirm TQM can be applied to the management of any activity in education such as: a training program, a course or a training course.

- Concretize the standards and criteria by Set of Standards which tests the quality of AUN education program standards (this set of standards fits with high quality bachelor programs because the object of high quality bachelor programs is to train bachelors with equal quality to the standard of countries in the area) into concrete, measurable and assessable missions. In fact, it is the reference for the standards and criteria. At the same time, systemize tasks with TQM approach (the nature of managing quality is managing by standards and process) for program quality management to train high quality manpower, suitable with today general trend integration.

- Suggest some methods to utilize some basic features of TQM into managing the quality of high quality bachelor training program, at the same time, recommend administrative agencies about mechanism and policy training suitable for universities to gradually bring TQM into managing the quality of their training programs.

12. Practical applicability:

Applied in the management of the quality of high quality bachelor training program at training centers and design a specialized system at each institution to manage the quality of this program.

13. Further research directions:

Research on the system of tools, techniques in the inspection and supervision of the training process of universities.

14. Thesis-related publications:

Bui Thi Thu Huong (2007), " The role of Information Center – Library in responding to credit training model of Hanoi National University", *Science Magazine, Hanoi National University* (4), pp.223- 230.

Bui Thi Thu Huong (2009), " The quality culture when designing the system to manage training quality in university with general quality management approach", *Science Magazine, Hanoi National University* (1), pp.33- 38.

Bui Thi Thu Huong (2009), " Developing high quality staffs meeting the training quality requirements in today university education system", *Education Magazine, Ministry of Education and Training* (221), pp.16- 19.

Bui Thi Thu Huong (2009), " The need to establish Quality and examination testing center at universities in today setting", *Education Magazine, Ministry of Education and Training* (225), pp.48- 50.

Bui Thi Thu Huong (2010), " Building managing system – premise for building culture quality at universities through real life experience at Economy University – Hanoi National University", *Summary record of Science and Technology Fair level Education Management Institution, Ministry of Education and Training*, pp.90- 94.

Bui Thi Thu Huong (2011), " Some university education problems in Vietnam", *Education Management Magazine, Education Management Institution, Ministry of Education and Training* (23), pp.20-23.

Bui Thi Thu Huong (2011), " Suggest general quality management model applicable for Vietnam universities", *Summary record of Science and Technology Fair level Education Management Institution, Education Management Institution, Ministry of Education and Training*, pp.227-284.

Bui Thi Thu Huong (2011), " Deploy credit training method - chance for students to take part in double-degree training for today universities", *Summary record of Science and Technology Fair level Department, Education Management Institution*, pp.48-53.

Bui Thi Thu Huong (2012), "Manage and develop teaching staff of universities in Red river delta through connection network ", *Education Management Magazine, Education Management Institution, Ministry of Education and Training* (40), pp.42-49.

Bui Thi Thu Huong (2012), "Building the system to develop university teaching staff in today setting", *Summary record of Science Fair level Department, Education Management Institution*, pp.34-41.